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(b)(3)

Maintenance call ([redacted] (Parent Ticket) [redacted] (Child Ticket)) (b)(3)
was created 12/10/15 and resolved on 12/11/15

Ticket Details

SN:A3538700108 - HW: FAX MACHINE ISSUES

Customer called about the Fax machine 703-613-3007 keep getting a ERROR MESSAGE to load paper and there is paper in the machine

Rico Model # 3320L

[redacted] (b)(3)

Poc: [redacted] (b)(3)

Work Log

MULTIPLE PARTS ORDER FOR [redacted] (SN:A3538700108) (b)(3)

QTY:1 RICOH 3320L FAX FUSER

QTY:1 RICOH 3320L FAX PAPER END SENSOR

Replaced the fuser

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